

Supremecoat Ceramic and Interior Protector Terms & Conditions

Durability

Supremecoat interior and exterior protection treatment comes with a durability of 10 years (100,000 miles) on new vehicles & 7 years (70,000 miles) on used vehicles when professionally applied by an authorised supplier and applied in strict accordance with Supremecoat application guidelines. To qualify for the durability of 10 years, the vehicle can be no more than 4 weeks (1 month) old or less than 500 miles.

Supremecoat Exterior Protector

Supremecoat paint protection provides cover against fading, oxidation and loss of gloss to the exterior painted surfaces of the vehicle. If within the durability period should fading, oxidation or loss of gloss occur to the exterior paintwork, Supreme Protective Coatings Ltd will arrange for the affected area to be professionally rectified and retreated.

Exterior Surface Maintenance

After the Supremecoat treatment has been applied, please allow a 7-day cure time to enable the ceramic coating to fully bond to the exterior surface. Within the cure time, do not use any cleaning shampoos or traffic film removers to wash the vehicle, however, water can be used within the cure period. The exterior paint surfaces will not require polishing, a simple wash or jet wash is all that is needed to clean the vehicle and restore the glossy shine. You must use of our Supremecoat wash products for optimum performance and durability of the coating. Use of other cleaning products such as traffic film removers and other non-Supremecoat cleaners must not be used as they will invalidate and compromise the durability of the coating.

Exterior Exclusions

1. Any exterior painted surfaces which become damaged by road traffic accidents, vandalism, road stones, kerb damage, fire, rust corrosion from the inside out, or rust caused by surface damage. Scratches and general wear and tear are also excluded.
2. Any exterior painted surfaces which have been altered, modified or repainted after the application of the exterior paint sealant. This exclusion includes unsound, contaminated or faulty paintwork.
3. Any exterior painted surface becomes damaged by the use of abrasive polishes, acid wheel cleaners, strong non-diluted TFRs or cutting agents by the owner after the application of the exterior paint sealant.

Acid rain, bird lime, tree sap or oxidation and uncorrected damage prior to the application of the paint

Supremecoat Interior Protector

Supremecoat interior fabric & leather protector provides protection against permanent staining from accidental spillages from liquid spills, dirt, grease, oil and grime. If within the durability period staining has occurred and is still visible after cleaning the affected area in accordance with Supremecoat's aftercare guidelines, Supremecoat must be notified by the policyholder within 7 days and arrangements will be made for the affected area to be inspected and upon approval, cleaned and retreated at our Application Centre.

Interior Maintenance

After the Supremecoat interior treatment has been applied, please allow a 24-hour cure time to enable the fabric to be totally protected against permanent staining. If an accidental spillage occurs, the spillage should be soaked up by dabbing the affected area with a clean dry cloth, for more stubborn marks use a warm damp cloth to remove the mark. Rubbing

the affected area should be avoided as this can spread the spillage. The use of non-recommended products may invalidate this guarantee.

Interior Exclusions

1. Damage caused by defect in the vehicles manufacturing material or imperfections causing staining or fading.
2. Damage caused due to vandalism or misuse by the vehicle owner.
3. Staining or fading caused by corrosive materials, bleaches, acid and dyes.
4. Damage to any surfaces not treated or treatable with Supremecoat.
5. Damage caused by alterations or modifications to the vehicle's interior.
6. Any pre-existing damage or stains to the vehicle's interior prior to the application of the interior treatment

Damage to vehicle

In the event, the vehicle is involved in a road traffic accident or receives paint damage and is subsequently professionally repaired by an approved body shop or the customer using our [Supremecoat Repair Kit](#). The affected painted panels will need either a partial or complete re-application of Supremecoat paint protection. If claiming through an insurance company, the consumer will claim this cost directly from their insurers.

Bird Lime

Supremecoat gives initial protection against the damaging effects of bird lime on treated exterior vehicle paintwork. In the event of bird lime deposits on the exterior paintwork, [Supremecoat Bird lime Remover](#) should be applied to the affected area immediately.

Claims Procedure

Please contact our Application Centre; Supremecoat Ltd. Unit 1 Navigation Way, Dronfield S18 2YA. Telephone 0114 467 0070 or Email: info@supremecoat.com to arrange an appointment for the inspection of your vehicle.

In the event the ceramic coating applied to your vehicle is not performing as intended, we will re-ceramic coat the vehicle (or specified area) for free. **We will not be issuing refunds after your vehicle has been Supremecoat ceramic coated and paid for in full or part paid by way of a booking deposit.**

For all Supremecoat wash products, visit www.supremecoat.com/shop